Leading and Designing with Agentic AI

Design Thinking Workshop (60 Minutes)

As artificial intelligence evolves from simple chatbots to autonomous collaborators, the way humans and AI interact in the workplace is fundamentally changing. This immersive workshop is designed to blend leadership, design thinking, and technology, enabling participants to co-create the "Invisible AI Workforce" — a framework for responsibly and effectively integrating agentic AI within modern organisations.

# Workshop Overview

* Duration: 60 Minutes
* Format: Interactive Design Thinking Session (In-person / Hybrid)
* Audience: Freshers to professionals with up to 15+ years of experience

## Session Objectives

1. Introduce the agentic AI mindset, focusing on AI systems that act, plan, and collaborate with humans.
2. Guide teams to distinguish between human and agent roles, while establishing ethical boundaries for each.
3. Enable participants to utilise the AI Workforce Canvas to model responsible automation in organisational contexts.
4. Encourage leadership reflection on critical values such as trust, transparency, and accountability in AI integration.

## Detailed Agenda (60 Minutes)

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| Time | Activity | Description |
| 0 – 5 min | Welcome & Check the Pulse | Quick poll to segment the audience by role (explorers, practitioners, leaders). Introduction to the workshop theme, 'From Chatbot to Autonomous Collaborator'. |
| 5 – 15 min | Context & Leadership Framing | Short talk defining Agentic AI, comparing autonomy with automation and outlining leadership boundaries in AI adoption. |
| 15 – 25 min | Demo Case Study | Facilitator walkthrough of an 'AI Underwriting Analyst' scenario using the AI Workforce Canvas to illustrate agentic roles. |
| 25 – 45 min | Participant Challenge | Teams of 4–6 complete a blank AI Workforce Canvas for a selected case (Compliance, Talent, Risk, or Relationship). Facilitator circulates and provides prompts. |
| 45 – 55 min | Showcase & Reflection | Teams share highlights of their work. Leadership reflection on essential skills, accountability, and oversight in AI teams. |
| 55 – 60 min | Wrap-up & Takeaways | Summary of key insights: Trust, Transparency, Training, and Alignment. Toolkit QR distributed for further reference. |

## Key Takeaways

* A completed AI Workforce Canvas and AI Constitution for each team.
* Practical understanding of how to define agentic AI roles and establish guardrails for responsible automation.
* Leadership insights on building trust and accountability in teams that leverage AI.